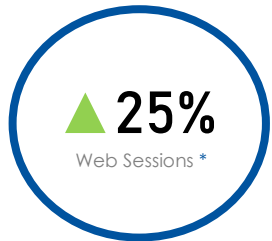
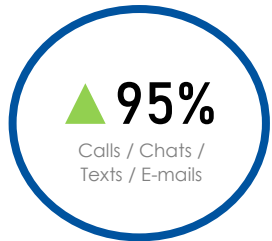


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Connections



Emerging & Unmet Needs



*Data represents the Greater Toronto Area.

How You Can Help

- AGENCY RECORD UPDATES**
 - ▶ To let 211 know about changes to services in response to COVID-19, visit: 211Ontario.ca/tell-211-about-changes-in-services/
- SEARCH FOR SERVICES**
 - ▶ Visit 211Central.ca
- CALL, TEXT, CHAT, E-MAIL**
 - ▶ Dial 2-1-1 | 24/7
 - ▶ Send an SMS to 21166
 - ▶ 211Ontario.ca/chat
 - ▶ gethelp@211Ontario.ca



▶ Post Volunteer Opportunities

Organizations in Ontario working to help people who are struggling as a result of COVID-19 can visit sparkontario.ca/covid19 and follow the step-by-step guide for posting volunteer opportunities on SPARK

sparkontario.ca/covid19

▶ Driving Volunteerism

Leveraged to drive volunteerism support for vulnerable people affected by COVID-19

▶ Activating Partners

Activated partners to respond to interest and support traffic

▶ Fundraising

Launched new landing page to drive consolidated fundraising efforts (i.e. UWGT, Red Cross)

Agency Data

- ▶ Re-prioritized basic needs data and COVID-19 related services such as income support, health and mental health services
- ▶ Created tools to enable faster collection and sharing of data updates
- ▶ Early focus on continuing, new and emerging services (Received over 600 updates in 24 hours)

